



# Office of Public Insurance Counsel

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The Office of Public Insurance Counsel (OPIC) is proud to announce the publication of two annual Health Maintenance Organization (HMO) reports: *Comparing Texas HMOs 2017* and *The Guide to Texas HMO Quality 2017*.

*Comparing Texas HMOs 2017* is OPIC's annual HMO report card. Consumers can use the publication to find out how current HMO consumers rate their satisfaction with doctors, access to care, and the HMO's administration. The report also includes information on consumer rights, an analysis of complaint data collected by the Texas Department of Insurance, and information on appeals.

*The Guide to Texas HMO Quality 2017* compares HMO performance on quality of care measures, including significant health issues such as cancer, heart disease, smoking, diabetes, the care of pregnant women, and the care of children. Consumers can use the publication to evaluate HMOs based on their individual health needs. OPIC produces and publishes this guide through an agreement with the Department of State Health Services' Texas Health Care Information Collection (THCIC).

Both reports are available via the agency's website: [www.opic.texas.gov](http://www.opic.texas.gov). You may order copies through our website: <http://www.opic.texas.gov/resources/publications>. OPIC encourages libraries to include links to the electronic versions of the reports in their card catalogs: [www.opic.texas.gov/health/comparing-texas-hmos](http://www.opic.texas.gov/health/comparing-texas-hmos) and <http://www.opic.texas.gov/health/guide-to-texas-hmo-quality>.

To ensure we are responsive to consumer needs, OPIC has posted a consumer survey at <http://www.opic.texas.gov/consumer-survey>. Please take a moment to provide us with your comments or suggestions.

For more information, please contact OPIC at (512) 322-4143.

Sincerely,

Melissa R. Hamilton  
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